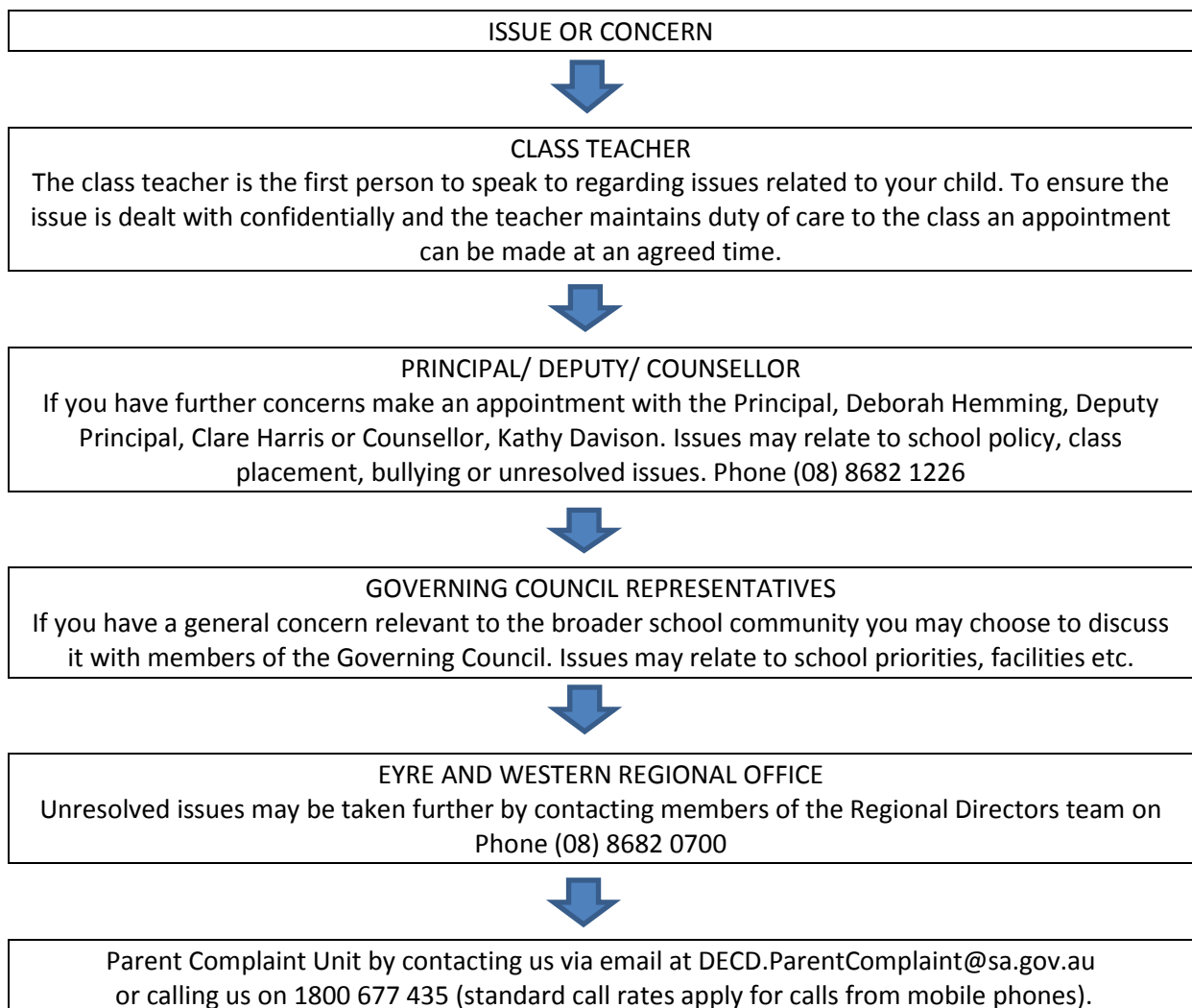


# GRIEVANCE PROCEDURES FOR FAMILIES

## POSITIVE RELATIONSHIPS

Positive working relationships within and between members of the school community – staff, students and families, support successful learning experiences for children.

In the event of an issue, concern or grievance, the following procedures are available for use.



- In addressing concerns the school will take into consideration the points of view all people involved.
- Allow a reasonable timeframe for the issue to be addressed.
- It is not appropriate for parents to address their concerns with other children directly.
- It is not appropriate for parents to behave aggressively to staff or other parents on school grounds as this makes our school environment unsafe for students, parents and staff.